Tel: (877) 410-0167 x 2 | P.O. Box 51280 | Colorado Springs, CO 80949-1280 | www.AmCoBi.com

Date: June 12, 2023

To: Littleton Village Metro District No. 2

From: American Conservation & Billing Solutions, Inc. (AmCoBi)

Re: Quarterly District Fee Billing Provider Change

Dear Resident,

Littleton Village Metro District No. 2 has selected AmCoBi to provide quarterly billing services to its residents. Previously, quarterly District fees were collected by CliftonLarsonAllen (CLA). AmCoBi will generate the quarterly District fee bill due on July 1st, 2023, and will be the contact for any billing questions starting with this upcoming bill cycle.

We offer several convenient payment options, as detailed below:

Pay Online at pay.AmCoBi.com

Pay by Phone at 1-877-410-0167 x 3

Pay by Email or Text by replying to received message from Payment Portal

Pay by Check –payable to Littleton Village Metro District No. 2, PO Box 51280, Colorado Springs CO 80949

After you receive your initial bill in the mail, you will be able to enroll in eBill or ePay. Your account number will be provided on your bill. No action can be taken until your bill has been generated.

eBill & ePay

AmCoBi's **eBill** service allows residents to enroll and receive an e-mail message with a URL link to a copy (PDF) of your fee bill. eBill also stores a history of previous fee bills.

AmCoBi's **ePay** service allows you to pay your bill online with a credit card, debit card, or automatic withdrawal from your checking/savings account (ACH). Debit and credit cards have a processing fee of 2.95%, charged by Paymentus, the payment processing provider.

To enroll in eBill or ePay:

- 1. Point your Web browser to: www.AmCoBi.com
- 2. Select the "Pay Online" link on the home page
- 3. Follow the instructions

Client Care Team

Our Client Care Team will answer questions or assist with any issues that arise. We are available Monday - Friday, from 8:00am - 5:00pm. Contact us by phone or e-mail:

Toll-free: (877) 410-0167 x2 E-mail: <u>ClientCare@AmCoBi.com</u>

District Management Team

Public Alliance is the District Management provider. Please contact their team with any general questions about Littleton Village Metropolitan District at 720-213-6621 or lvmd@publicalliancellc.com

Our goal is to provide excellent customer service and we value feedback and suggestions. Let us know how we can best assist you.

Kind regards,

The Client Care Team